Smart Commute Upper Valley

Working to Reduce Reliance on Driving Alone

Action Plan: Town of Windsor
July 2014
Smart Commute Windsor Plan

July 2014

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The Smart Commute Windsor Plan is made possible thanks to generous support from the Canaday Family Charitable Trust.

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Smart Commute Windsor Plan

Background

The Town of Windsor and Vital Communities administered the first Smart Commute Windsor survey in spring 2014. The survey collected data on 159 Windsor residents’ driving habits, barriers to accessing transportation options (e.g., Connecticut River Transit), and potential new projects that would help residents drive less. The survey responses reveal low-cost, immediate promotional activities the Town could use to encourage non-drive alone travel, as well as more long-term infrastructure changes.

Demographics

73% of survey respondents were aged 45 and over, including 15% who identified as 65 or over (compared to 16.7% in the 2010 Census). 79.4% of respondents were employed, and 33.8% identified commuting to work as a common trip. 15% identified as retired, and only two individuals (1.1%) said that they are students. These statistics generally reflect the population as found in the 2010 Census.

Current Transportation Habits

Windsor residents reported that their three most common trips are (1) driving to work, (2) going grocery shopping, and (3) visiting with friends. When asked how they completed their most recent trip, residents said:

- 80.6% drove alone
- 8.0% walked
- 5.3% carpooled
- 2.0% took a bus
- 1.3% telecommuted
- 1.3% got dropped off
- 0.6% rode a bike
- 0.6% reported “other”

Windsor maintains approximately eight miles of sidewalks, which enables residents and visitors to walk around its historic downtown.
**Recommendations**

1. **Promote Go Vermont on the Windsor Front Porch Forum and Facebook.**

   Go Vermont, the statewide carpool and vanpool matching service, is a free resource that nearly 60% of survey respondents do not know exists. Furthermore, 26% of survey respondents indicated that their preferred method of meeting carpool partners is through an online website, a preference which outnumbered asking friends and neighbors or meeting at the Town park-and-ride at a designated time.

   **Sample language to promote Go Vermont (short version):**

   Thanks to everyone who took the Town transportation survey! Did you know that many residents want to carpool but don’t know about a free carpool matching service, Go Vermont? Try it today and let us know how it goes.

   **Sample language to promote Go Vermont (long version):**

   Thanks to everyone in Town who took our transportation survey this spring. Your answers revealed some promising new projects for our community.

   For starters, 26% of residents said that their preferred method to meet a potential carpool partner is through a website, and 60% were not aware that one already exists! If you haven’t tried Go Vermont, the state carpool and vanpool matching website, give it a try! You can use it for regular commuting, one-time trips, and even to promote ridesharing to a conference, party, or other large event. When you sign up with Go Vermont, you’ll also be eligible for a guaranteed ride home benefit - if you miss a carpool or bus ride due to an emergency the state will reimburse you for a cab ride or rental car.
2. **Celebrate Park-and-Ride Reopening with Carpool Meet-Ups**

26 survey respondents (16.4%) indicated that they would like to meet potential carpool partners by meeting at a designated time at the Exit 9 park-and-ride. The re-opening of the park-and-ride, slated for late August, provides an opportunity to facilitate this type of “real-time ridesharing.” We recommend that the carpool meet-ups occur each morning during the first week the park-and-ride is re-opened. Posters indicating major workplaces or areas could be used as meeting points in the parking lot. We will provide signs for Dartmouth College, Dartmouth-Hitchcock, White River Junction, and Woodstock.

The Hartland-Windsor park-and-ride before its expansion.

Vital Communities can provide staffing for this event, but volunteers from Hartland and Windsor would be helpful.

**Sample language to promote park-and-ride re-opening:**

The Hartland-Windsor park-and-ride is scheduled to re-open next week! The lot features more spaces, better lighting and signage, a comfortable and covered seating area, and better access for the Current bus. We will celebrate the re-opening of the park-and-ride next week by hosting carpool meet-ups. Arrive a few minutes before 7:30, 8:00, or 8:30 to meet neighbors who work with or near you and form a new carpool! Already have a carpool? Come by and invite others to join your group. If you are willing to volunteer for this event or serve as a carpool driver, please contact Aaron at Vital Communities.
3. **Promote Connecticut River Transit**

41.3% of Windsor respondents said they know of their local bus option but have not tried it. Additionally, 14.1% of survey takers did not even know about Connecticut River Transit before taking the survey.

One simple step that the Town should take is to promote existing bus services. Below is sample language for promoting the service.

**Sample language to promote Connecticut River Transit (long version):**

Our transportation survey also indicated that most people have heard of our local bus – the Current, aka Connecticut River Transit – most residents have not used the service. Direct service is available to people who work at Astronics, Dartmouth College, Dartmouth-Hitchcock (including Colburn Hill), Fuji-Dimatix, Hypertherm, and the VA Hospital. Service to these locations is only $2.00 each way. For more information, visit crtransit.org.

**Sample language to promote Connecticut River Transit (short version):**

Have you wanted to try our commuter bus but not known how it works? Visit crtransit.org to see how you can use the bus to commute to major Upper Valley workplaces, including Dartmouth College and Dartmouth Hitchcock, Etna Road, and the VA Hospital.

4. **Examine Downtown Park-and-Ride with Transit Connection**

Due to the temporary closure of the Exit 9 Park-and-Ride, Connecticut River Transit is currently picking up Windsor passengers along Route 5, including near downtown Windsor. Anecdotal evidence suggests that many Windsor residents prefer this arrangement over driving to the Exit 9 lot. Over 25% of survey respondents indicated that a downtown park-and-ride would interest them, and several provided open-ended responses that said they would like to be able to walk or bike to a transit connection.

The Town should examine the possibility of developing a downtown park-and-ride with a Connecticut River Transit stop. Census data indicate that the Windsor CDP has the density to support transit, and providing easy access to the bus may boost ridership on Connecticut River Transit’s existing routes. The Town and Vital Communities staff members should meet with Connecticut River Transit management after the company merges with Deerfield Valley Transit Authority to discuss opportunities for a permanent in-town route.
5. **Host Vanpool Information Session**

Nearly 25% of survey respondents said that a commuter vanpool program might interest them. While Windsor does already have bus service, vanpools could (1) fill geographical service gaps that exist and (2) meet the needs of people whose schedules do not match the current bus routes. Furthermore, the state Go Vermont program offers a $700/month/vehicle vanpool subsidy, which will often reduce a person’s commuting costs by 33-50%. Survey results show that a significant number of Windsor residents work for the Hartford School District, in the Town of Woodstock, Dartmouth College, and Dartmouth-Hitchcock.

Vital Communities staff has hosted vanpool focus groups before and can lead this effort with promotional assistance from the Town and meeting space. Our experience suggests that forming vanpools is more easily done during the fall instead of the summer, and we recommend hosting meetings after Labor Day.

6. **Improve Bicycle and Pedestrian Safety**

Windsor is fortunate to have a downtown that is safe and inviting to pedestrians, and the Town maintains approximately eight miles of sidewalk. Indeed, 21.4% of survey respondents indicated that they chose to walk instead of drive for some of their routine trips. Furthermore, Town staff and officials are currently developing a strategic sidewalk improvement plan.

Over one-third of survey takers support adding bike lanes to downtown roads and a bike lane leading to the park-and-ride at Exit 9. Other potential improvements that would help residents walk and bike more often include:

- A more formal path between Bridge Street and Price Chopper parallel to existing train tracks.
- Adjusting crosswalks to better reflect pedestrian behavior.
- Downtown “mixtures” path
• Working with VTrans on a shared use path across from the golf course; this connection is necessary to create a safe passageway from downtown Windsor to the park-and-ride and is the one area along Route 5 where the shoulder is too narrow to safely accommodate cyclists and walkers.

• Off-road bike paths

![Students head toward the State Street School in Windsor. Credit: Vermont Safe Routes to School.](image)

7. **Evaluating Windsor’s Revised Master Plan and Zoning Regulations**

Vital Communities staff reviewed Windsor’s draft Master Plan and most recent Zoning Regulations. The documents both advocate for sound transportation policies with growth concentrated in downtown areas and with all modes of transportation taken into consideration. We strongly advise heeding the advice of the Regional Planning Commission to explore in-town bus departures as a permanent feature of the Current commuter route. Additionally, the Master Plan might also contain more language to encourage shared parking resources. Shared parking occurs when neighboring uses meet their minimum parking requirement through a shared lot, rather than through two or more separate parking lots. Shared parking works especially well when neighboring establishments have different peak use hours (e.g., a dinner café and child care provider).
**Unique Funding Opportunities**

1. **Strong Communities, Better Connections Grant**

The Agency of Commerce and Community Development (ACCD) and Vermont Agency of Transportation (VTrans) have partnered to offer a grant program called Strong Communities, Better Connections. The program funds planning projects that link land use and transportation and can lead directly to implementation. Projects should fulfill the Livability Principles adopted at the federal level by HUD, EPA, and DOT.\(^1\) $200,000 is currently available, and the state envisions funding 4-5 projects this round. The grant requires a 10% local or municipal match and will be funded 10% through ACCD and 80% through VTRANS.

Examples of eligible projects:

- Study for a specific bike path/lane, multi-use facility, etc.
- Downtown/village parking assessment
- Sidewalk improvement study
- Carshare feasibility
- Study on a new financing or policy mechanism for the town (e.g., tax-increment financing district, transit improvement district, etc.)

Pre-application meetings with towns: August – September 2014. Applications due October 1. Awards announced December 1.

Contact information:

Jackie Cassino, Vermont Agency of Transportation
jackie.cassino@state.vt.us
802-828-2758

2. **Go! Vermont Mini-Grant**

The Town of Windsor submitted its letter of intent to qualify for the VTrans/Go! Vermont $500 mini-grant on June 25, 2014. Vital Communities and Town staff should record ways that this project has promoted the Go! Vermont program, including its carpool matching site, vanpool program, and other offerings. A final report to VTrans is due six months after the letter of intent (December 25, 2014), and Vital Communities is happy to write this report on the town’s behalf.

Contact information:

Ross MacDonald, Vermont Agency of Transportation
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802-828-5577

\(^1\) For more information on the federal Livability Principles, visit [http://www.sustainablecommunities.gov/aboutUs.html](http://www.sustainablecommunities.gov/aboutUs.html).
Summary for the results with the following restrictions:

Response Filters
Invitation Type: all
Status: all
Alerts: Email Contains:

Smart Commute Windsor Survey

1. What village, neighborhood, or area do you live in or near?

- 36.7% Downtown Windsor (Mile Square/Ascutney Street/State Street area) (57)
- 9.6% "Other" Answers
- 9.0% South Route 5 (14)
- 8.3% Cherry Street/Fairview (13)
- 6.4% Clough Avenue (10)
- 6.4% Hunt Road (10)
- 5.8% County Road (9)
- 5.1% Outside Windsor - Hartland (8)
- 5.1% Brownsville/West Windsor (8)
- 5.1% North Main Street/North Route 5 (8)
- 1.2% Outside Windsor - Cornish (2)
- 0.6% Outside Windsor - Weathersfield (1)

2. How old are you?

- 31.0% 55-64 (49)
- 26.5% 45-54 (42)
- 15.1% 65 or over (24)
- 13.2% 35-44 (21)
- 10.7% 25-34 (17)
- 1.8% 18-24 (3)
- 0.6% Under 18 (1)
- 0.6% I prefer not to answer (1)
3. What is your employment status? Check all that apply.

- 61.0% Employed full-time (including self-employed) (102)
- 14.9% Retired (25)
- 10.7% Employed part-time (including self-employed) (18)
- 7.7% Employed with two or more jobs (including self-employed) (13)
- 4.1% Not employed (7)
- 1.1% Student (2)

4. Where do you work? We've listed some larger employers in the region, but please use the "Other" box if you work somewhere else. If you work more than one job, indicate your primary workplace.

- 45.0% "Other" Answers
- 12.4% I do not work (19)
- 9.1% Dartmouth College (14)
- 9.1% Self-employed (14)
- 7.8% Dartmouth Hitchcock Medical Center (12)
- 6.5% Mt. Ascutney Hospital (10)
- 3.9% Town of Windsor (6)
- 3.2% Windsor School District (5)
- 1.9% VA Hospital (3)
- 0.6% The See It Made Park (Harpoon, Simon Pierce, etc.) (1)
- 0.0% Timken (0)
- 0.0% Springfield Hospital (0)
- 0.0% Hypertherm (0)
- 0.0% Black River Produce (0)

End of Survey Page 2

Smart Commute Windsor Survey

5. I would describe my most frequent trips per week as... Check all that apply.

- 33.8% Drive to work (114)
- 29.0% Go grocery shopping/other shopping and errands (98)
- 11.8% Go out with friends/visit friends (40)
- 8.6% Go to medical appointments (29)
- 6.5% Take children to school (22)
- 5.0% "Other" Answers
- 4.1% Pick up supplies, deliver products, visit clients, etc. for my own business (14)
- 0.8% Visit senior center (3)

Provide additional comments below: You may browse comments online or download the CSV.

6. If you work (or regularly travel to an activity such as a senior center, church, dancing, lodge meeting, etc.) how did you travel in your most recent trip?
7. During the past month, did you do any of the following to reduce the amount you drive? Check all that apply.

- 27.5% Combined commuting with errands (68)
- 22.2% Used a computer to accomplish a goal instead of driving (ex: worked from home or shopped online) (55)
- 21.4% Walked (53)
- 15.7% Carpoole (39)
- 5.2% Rode a bus (13)
- 4.8% Rode a bike (12)
- 2.8% "Other" Answers

End of Survey Page 3

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**Smart Commute Windsor Survey**

8. If you drive a car to work or to make another routine trip, how far do you drive EACH WAY?

- 19.2% 11-15 miles (30)
- 18.5% 21-25 miles (29)
- 17.9% 16-20 miles (28)
- 14.1% Under 5 miles (22)
- 8.9% 5-10 miles (14)
- 7.0% 26-30 miles (11)
- 5.7% Does not apply to me (9)
- 3.8% 31-35 miles (6)
- 3.2% Over 50 miles (5)
- 0.6% 41-45 miles (1)
- 0.6% 46-50 miles (1)
- 0.0% 36-40 miles (0)

Provide additional comments below: You may browse comments online or download the CSV.

9. If you use a car, about how many miles per gallon do you get?
10. About how many miles do you drive a year in your car?

- 32.6% 10,000 to 15,000 miles (51)
- 24.3% 15,000 to 20,000 miles (38)
- 18.5% 5,000 to 10,000 miles (29)
- 10.2% More than 20,000 miles (16)
- 8.3% Fewer than 5,000 miles (13)
- 5.1% I don’t know (8)
- 0.6% I don’t drive a car (1)

Provide additional comments below: You may browse comments online or download the CSV.

End of Survey Page 4

Smart Commute Windsor Survey

11. What is your experience with Connecticut River Transit?

- 41.3% I know of Connecticut River Transit, but I haven't tried it. (67)
- 36.4% I know of Connecticut River Transit, but it does not fit my schedule/needs. (59)
- 14.1% I don’t know Connecticut River Transit. (23)
- 3.0% I use Connecticut River Transit occasionally (a few times per month). (5)
- 2.4% I use Connecticut River Transit, but rarely (several times per year). (4)
- 2.4% I use Connecticut River Transit frequently (a few times per week or more). (4)

Provide additional comments below: You may browse comments online or download the CSV.

12. What might encourage you to take Connecticut River Transit more often? Check all that apply.

- 16.0% Service directly to my workplace (36)
13. What is your experience with the Go Vermont program (www.connectingcommuters.org)? Check all that apply.

- 59.6% I am not aware of Go Vermont. (93)
- 28.8% I am aware of Go Vermont, but I have not used it. (45)
- 9.6% I tried Go Vermont, but could not find a carpool that worked for me. (15)
- 0.6% I found a carpool on Go Vermont. (1)
- 0.6% I have used Go Vermont to share rides for long-distance trips. (1)
- 0.6% I have used Go Vermont to encourage people to carpool to an event/conference/meeting. (1)

Provide additional comments below: You may browse comments online or download the CSV.

14. How would you rank transportation compared to other quality of life issues?

- 51.3% Medium (76)
- 35.1% High - something I think about a lot (52)
- 13.5% Low - not a priority for me (20)

Provide additional comments below: You may browse comments online or download the CSV.

15. Do you agree or disagree with the following statements?
It is easy for me to purchase groceries near my home.

| 77.1% | 22.2% | 0.6% |

It is easy for me to get to medical appointments/the pharmacy.

| 88.1% | 10.5% | 1.3% |

I can easily travel to places for social events.

| 82.8% | 16.4% | 0.6% |

My home is conveniently located near workplaces.

| 39.4% | 48.9% | 11.5% |

My home is conveniently located near schools.

| 64.8% | 16.5% | 18.6% |

I like where I live, but I wish I drove less.

| 68.9% | 24.1% | 6.8% |

Provide additional comments below: You may browse comments online or download the CSV.

16. If you have carpooled, taken the bus, biked, or walked instead of driving alone, why did you do it? Check all that apply.

- 21.3% Save money (76)
- 17.9% Get exercise (64)
- 16.5% It was easy and convenient (59)
- 13.2% Decrease my carbon dioxide emissions (47)
- 10.3% Reduce our reliance on foreign oil (37)
- 7.8% Avoid driving in bad weather (28)
- 5.0% Car was in the shop (18)
- 2.8% "Other" Answers
- 1.9% Get to know my neighbors and co-workers (7)
- 1.9% Parking is hard to find (7)
- 0.8% I don't have my own car (3)

17. How would you prefer to meet people in order to carpool? Check all that apply.

- 28.0% I do not need/plan to carpool (63)
- 26.2% Website that allows me to schedule carpool days with people whose schedule matches mine (59)
- 14.6% I'll just ask friends and neighbors (33)
- 11.5% Advertized time and location, whoever comes can carpool (ex: every Monday at 8:00 at the park and ride) (26)
- 11.1% I'll just ask co-workers (25)
- 6.2% Town-wide party to meet potential carpool partners (14)
- 2.2% "Other" Answers

End of Survey Page 6

Smart Commute Windsor Survey

18. Thinking about current options in Windsor, which of the following projects would help you drive less? Check all that apply.
19. Now, thinking about the town where you WORK or commute to, which of the following projects would help you drive less? Check all that apply.

- 25.5% Encourage new businesses in town (82)
- 22.7% Expand existing public bus service going north (73)
- 16.8% Add bike lanes to downtown roads and to the park-and-ride (54)
- 12.4% Build new park-and-ride in downtown Windsor (40)
- 9.9% Provide an easy way for me to meet people who want to carpool (32)
- 6.2% Improve walking options to our schools (20)
- 4.6% None of the above (15)
- 1.5% "Other" Answers

Provide additional comments below: You may browse comments online or download the CSV.

20. Would any of the following community resources, if available, appeal to you? Check all that apply.

- 26.1% Volunteer driver program to help seniors and others in need of a ride get to medical appointments, shopping, etc. (39)
- 25.5% Commuter van program (8+ people from our town share a van and commute together) (38)
- 18.7% Carshare program (rent a vehicle for a limited amount of time) (28)
- 12.7% Electric vehicle charging stations in town (19)
- 11.4% Bikeshare program (rent a bike for a limited amount of time) (17)
- 5.3% Affordable office space that I could rent in town instead of driving to another town for work (8)

Provide additional comments below: You may browse comments online or download the CSV.

21. Do you have any final thoughts about the transportation needs of our community? Tell us here!

You may browse freeform responses online or download the CSV.

End of Survey Page 7
### Appendix B: Selected Open-Ended Survey Responses

**What is your experience with Connecticut River Transit?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Details</th>
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<tbody>
<tr>
<td>I'd use it more if my schedule fit</td>
<td></td>
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<tr>
<td>Again, their schedule is not on time - they usually leave later and arrive later than their schedule says. This makes me not be able to count on them.</td>
<td></td>
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<tr>
<td>I use CRT 1-3 times a week. the times I don't are often because the schedule doesn't work for me.</td>
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<tr>
<td>Would need more information.</td>
<td></td>
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<tr>
<td>Used The Current for years before retirement. Would like to see pick-up on am bus that stop ea am in town go to BF, Brattleboro take in return on evening/late afternoon run to DHMC</td>
<td></td>
</tr>
<tr>
<td>Connecticut River Transit does not have a route to my workplace</td>
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<tr>
<td>CRT only goes North from Windsor. I go South.</td>
<td></td>
</tr>
<tr>
<td>I need to drive during my work day so wouldn't be able to use the bus. I also do errands after work regularly, so again it wouldn't work for me to take the bus.</td>
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<tr>
<td>I have been riding the bus in the summer when I don't bring my son to school, but the schedule isn't the best for my uses/I wish there were more options of pick up times.</td>
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<tr>
<td>I have been on the bus for more than 13 years, and through several bus companies. It used to be free which I loved!</td>
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<tr>
<td>I do recommend it for patients without vehicles</td>
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</tr>
<tr>
<td>I help connect elders with this transportation service</td>
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<tr>
<td>My work hours are 9-5 in WRJ. The bus leaves too early on both ends of the day. Closest drop off to my job on S. Main St. is VA. While the walk is doable, it would be unpleasant during rain or snow storms and would add an extra 20 minutes commuting time a.m. and p.m.</td>
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<tr>
<td>It would be great if there were later morning options available, 8-8:30. Also pick up in downtown Windsor.</td>
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<tr>
<td>I would love to use it, but the hours do not work.</td>
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<tr>
<td>My travel schedule out of Windsor/West Windsor is quite erratic.</td>
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<tr>
<td>In our capacity as health care providers at the VA, we often get to work early and leave late. The Current would not fit our needs.</td>
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<tr>
<td>My neighbors use it regularly</td>
<td></td>
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<tr>
<td>When I went to school and worked in White River I took the AT almost every day, however Connecticut river transit doe not offer enough locations it stops nor enough times a day it stops for me to use.</td>
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<tr>
<td>I work a 12 hour shift at DHMC from 7 to 7:30. I need to be dropped off by 6:50 on either end of the shift and picked up 7:45 at the other end.</td>
<td></td>
</tr>
</tbody>
</table>
**What might encourage you to take Connecticut River Transit?**

| I would use it to do grocery shopping/run errands if it fit my schedule. |
| --- | --- |
| I don't know much about it. I don't know its schedules or drop off areas. |
| Windsor to West Lebanon..... |
| Windsor to Woodstock..... |
| Windsor to Claremont.... |
| Windsor to Lebanon.... |
| Windsor to Hanover..... |
| I just need to get comfortable riding and get used to it |
| They need to leave per their schedule - we have to be at work, our employers don't like us to be late every day because the driver is slow. And they also need to have good drivers. This has not always been the case. When we speak to them about it - it doesn't seem to do much good. |
| I only live 1 mile to work. |
| Stops at the school and at my son's daycare in Lebanon (about a mile from work) |
| Later service. Current schedule leaves from Windsor park and ride too early, and leaves from Hanover before the end of the typical Dartmouth office hours. (Ends at 5pm - all pick ups are earlier.) |
| If this is the busing that goes from the 91 park and ride to Hanover...Still leaves me with a 25 minute walk to work at the drop off point. If I wait for a AT bus I'll be late, if I walk I'll be late. Also, no way to get back to Windsor quick if I needed to because of the kids. |
| I do not make regular, single stop trips outside of Windsor |
| Until my son is in school, I wouldn't be able to ride |
| Later morning service |
| More frequent service in the middle of the day when I do my shopping, appointments, and socializing. |
| Reduced rate for service and additional times for pick up at DHMC |
| I don't need to be to work until 8:30 or 9:00 and I can't leave until 5:00. |
| Brook Road is a dead end road with no turn around big enough for a bus, even school buses don't come out the Brook Road since it turned into a dead end road courtesy of Irene. |
| my appts do not coincide with the transit |
| don't know anything about it |
| I need to travel during the day to various destinations on a tight schedule. I don't believe the bus can help. |
| Increased dissemination of information of when and where the device goes. |
| I would use Connecticut River Transit if it had a route from Windsor to Ludlow,VT |
| Would have to fit my schedule, but that's not going to be easy! |
| As I said above, I need to drive during and after work, so it just doesn't make sense for me to take the bus. I do like that it's available for others who can use it, though. |
| pick up in Windsor |
What might encourage you to take Connecticut River Transit (continued)

| Later morning pick up times (7:30) that drop off on Dartmouth Campus |
| Later service. Service closer, not necessarily directly, to my workplace. |
| More times available and pick up in downtown Windsor |
| A trip that arrived at DHMC for 7:30 |
| My travel schedule outside of Windsor/West Windsor is quite erratic. |
| Unfortunately it just doesn't work for my schedule where I am required to run errands and travel to different locations. |
| Schedule varies depending upon clinic emergencies, add-ons, etc |
| Schedule is limited to what you can use it for. It would be a treat to be able to take a bus & leave the car home |
| I am off work near midnight and would need secure transportation home. Would love to have this option during our snowy winter |
| I currently have no need for the bus but am interested in supporting it |
| They do not have a route for my travel needs. |
| Perhaps this exists, but service to Norwich park and ride or downtown Norwich |
| A regular stop in downtown Windsor (morning pick-up and evening drop off) would add greatly to convenience, reduce the need for driving in our household. We are a single car family so my wife drops me off and picks me up at the Hartland Park & Ride each day I commute to work using the Connecticut River Transit bus. |
| More places it stops, more times a day. If you are a parent and want to get to your home, to school then to your job and reverse at the end of the day there are not enough stops to do those three. |
| Given we live in a rural/suburban community surrounded by similar communities, my needs for bus transit (parking issues, traffic, commute times) is not high. |
| unsure |
| Doesn't work for me. I walk or ride an atv/utv to work. |
| I've tried to get CRT to drive rt.131 to connect with Rutland route. That would offer a lot of jobs at Okemo and Rutland. This would give transport for Claremont, Windsor, etc. to jobs that are possible. |
| I understand the system... and it is very good. My work needs require me to need a car throughout the day. |
| I'm not familiar with the schedules, so I don't know if they would accommodate my work schedule. |
| Not needed at this time but feel its an important tool to have available as I and the general population age, transportation available for those no longer safe to drive and for the reduction of pollution |
| a later option from DHMC-Lebanon 5:45 or 6pm |
| I would need bus from Springfield park & ride @ 7:30 am to Windsor In Town and return at 3:30/4:00. |
**What is your experience with the Go! Vermont Program?**

<table>
<thead>
<tr>
<th>Experience</th>
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</thead>
<tbody>
<tr>
<td>I would carpool if I could find another Windsor resident with my work schedule that also worked in Ludlow, VT. It needs to provide a faster way to connect. Last names would help.</td>
</tr>
<tr>
<td>Just signed up. Have hopes.</td>
</tr>
<tr>
<td>My husband tried this when we lived in Morrisville and he was driving to Montpelier for work. He couldn't find another driver whose schedule worked with his.</td>
</tr>
<tr>
<td>I have been to ECV meetings and WACP meeting where we discuss transportation issues and I have never heard of this.</td>
</tr>
<tr>
<td>I have options of carpooling for work and have used it in the past, but for the most part, my schedule and my colleagues' schedules are different.</td>
</tr>
<tr>
<td>This system doesn't work for my varying work schedule meeting needs.</td>
</tr>
<tr>
<td>I will look into it.</td>
</tr>
</tbody>
</table>

**Would any of the following community resources, if available, help you drive less?**

<table>
<thead>
<tr>
<th>Resource</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buses to W. Lebanon</td>
</tr>
<tr>
<td>Buses to Claremont</td>
</tr>
<tr>
<td>Buses to Lebanon, Hanover</td>
</tr>
<tr>
<td>Buses to Woodstock (that's where I work!)</td>
</tr>
<tr>
<td>An &quot;offroad&quot; path or paths that are well lit and maintained for my son to get to school would be awesome! Something that would allow people to cut from main street through the fields and not have to walk the busy main street/ state street!!</td>
</tr>
<tr>
<td>For me better walking options from Hunt road to school would be HUGE quality of life improvement. Even if part way! Like a side walk starting at the underpass under 91.5 miles up from Mt Ascutney Hospital.</td>
</tr>
<tr>
<td>Would consider using bus for shopping in the Upper Valley if it ran often and was inexpensive.</td>
</tr>
<tr>
<td>Going South would also be nice for a change. We do need a good family clothing store</td>
</tr>
<tr>
<td>Carpooling for my commute is not feasible as an itinerant, but I'd like to know more about public transportation, and I'd love to have more businesses in our downtown area (walking distance).</td>
</tr>
<tr>
<td>Fix the Brook Road</td>
</tr>
<tr>
<td>Having Dartmouth pay for the bus rides is great. I have heard of lots of break ins at the exit 9 park and ride, it would be great to feel like it's a safer place to leave our car. Having a part and ride closer to my house, so I can leave my car in my yard would be great. I'd happily walk down town to a park and ride.</td>
</tr>
<tr>
<td>Bus service directly into Hartland would be nice.</td>
</tr>
</tbody>
</table>
**Would any of the following community resources, if available, help you drive less? (Continued)**

<table>
<thead>
<tr>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>I hope sidewalks on Ascutney Street are next on the list for re-doing for walking into town and dog walking.</td>
</tr>
<tr>
<td>It would huge to have safe bike and walking lanes or rail trails that went North and South on Rt. 5</td>
</tr>
<tr>
<td>I understand that Rte 5 will be paved in 2015 - PLEASE consider adding a bike lane. The Golf Course Hill is deadly.</td>
</tr>
<tr>
<td>We can not just extend north or we will leave out those in Ascutney and Weathersfield. I know the question is where will we end then, do we have to include Brownsville and what not? But really that is an extra few feet and more and more people are moving into the resort condos, it would be worth adding the extension to their part of town. Park and rides also need to be in towns, not just at the high way. The Hartland park and ride stop is in walking distance to nothing.</td>
</tr>
<tr>
<td>They wouldn't HELP me drive less, but better walking options to schools and downtown bike lanes are projects I would stand behind.</td>
</tr>
<tr>
<td>There should be a coffee shop adjacent to a park and ride in town.</td>
</tr>
<tr>
<td>we need wider shoulders on all roads for bikers</td>
</tr>
<tr>
<td>I work at Volunteers In Action and remember that we provide transportation to elders in Windsor, Hartland, Weathersfield, Reading, W. Windsor, Brownsville, Cornish, Plainfield.</td>
</tr>
</tbody>
</table>

**Do you have any final thoughts about the transportation needs of our community? Tell us here!**

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Bus service to and from West Lebanon shopping area may attract a number of riders. I feel that in this area bus service is difficult to provide. Urban areas have a much easier task.</td>
</tr>
<tr>
<td>A bus to Claremont and Lebanon would be nice for those people with out cars</td>
</tr>
<tr>
<td>How about TRAIN from WRJ, VT to Woodstock, Claremont from Windsor.....a couple more times during the day! : )</td>
</tr>
<tr>
<td>Commuter Van is a GREAT idea. Bus is a GREAT idea.</td>
</tr>
<tr>
<td>We need something! Windsor has no public transportation and a lot of sick, elderly and carless people are left to walk to the market, drug store, etc. Windsor will never be anything more than it is if it doesn't have some type of public transportation. People who don't have cars can't even get to the park and ride even if they did have a job.</td>
</tr>
<tr>
<td>Would like to see safer ways for students to walk to school in all areas of town.</td>
</tr>
<tr>
<td>A bus system would be great, and more walking paths through the town! I would love to see a path made from the Cemetery through the school fields to get to the school!</td>
</tr>
<tr>
<td>With children I need to be very flexible of when I come and go so I have not enjoyed carpooling because I feel like I am &quot;stuck&quot; once I get to work.</td>
</tr>
<tr>
<td>Cities like Portland OR or even bigger towns like Northampton MA have really vibrant downtowns and excellent public transit. The two go hand in hand.</td>
</tr>
</tbody>
</table>
Do you have any final thoughts about the transportation needs of our community? Tell us here!

If the Current went through Windsor directly to Dartmouth I think that more people would take it. Also, if there were more options in the evening. one more bus at 5:15 from Dartmouth/Hypertherm would be great!

I would love to be able to take a bus or carpool--thanks for the opportunity to tell you about it.

Better knowledge of what we already have in town and back roads areas.

Working at a small school and crazy hours, I don't think carpooling or other public transportation options are practical for me, but I do walk to do errands in town.

There once was a local bus - I don't know if it still exists - it was to pick up seniors and take them to appts or the store......

Sometimes it might be hard for me to completely live by a bus schedule because my hours are somewhat flexible at my job. Often I tend to stay late at the office to have quiet time to accomplish what does not get done in the course of a hectic day. However, I do wish a suitable job would open up here in Windsor so I could walk to work. :)

Public transportation in rural places like this has got to be a challenge, and though I only occasionally have a need for it I would use it to go to Hanover and use the library. But I'm generally unaware of the bus schedule and don't know where to find it; a little advertising of same every now and then would go a long way. And for me, and park-and-ride lot in Windsor itself would be a big advantage.

Please consider a Monday-Friday regular route to from the upper valley to Ludlow, VT.

Windsor needs to fix the Brook Road.

I'm so glad to see this amount of thought and consideration going into improving the situation. I'd love to help!

Expand the current bus system north, from Windsor village to West Lebanon and to DHMC TOWNS FROM WEST, NORTH, SOUTH WITH SOME SORT OF TRANSPORTATION.

I'm excited that people are thinking about all of these ideas and options for Windsor.

My son was recently paralyzed and now he needs to get to Dartmouth College. He does not have a car that he can drive. It would be nice if there were a way for him to get a ride to work and back every day. I'm not even sure the bus would work, as he has no way to the park n ride nor a way to his office from the park n ride. It would be nice if there were something that could be done for him.

Bring back a loop route in town to help elders and those with disabilities get around. Add routes to Springfield and Lebanon and Claremont. People cannot get to work in the Upper Valley if they do not have a car. Can't get to park and ride outside of town and hours do not work for current options. If you want to improve the economic outlook of a community, improve its transportation.
Do you have any final thoughts about the transportation needs of our community? Tell us here!

It’s terrific that you’re doing this. Thank you.

I know you’re working on fixing sidewalks. Keep at it. I imagine it discourages many elderly or handicapped folks from walking in Windsor.

I did the Vital Communities commuting survey several years ago and was astounded by how much I spend, how many miles I drive and how much CO2 I release into the atmosphere by driving. The calculations live on my refrigerator, reminding me to do more. If you could get more people to do those calculations you might get more people interested in carpooling or bus service.

Improve the Windsor infrastructure to make it easier and safer to ride bikes especially to the Windsor fairgrounds and out to the harpoon complex.

We would like a delivery service in Windsor area especially for restaurants and pharmacy.

Thank you for thinking about this issue.

Public transit in our area is very anemic. Other communities have bike lanes and rail trails. We need some safe alternatives to only driving a car.

Expanded bus schedules & more options of where to go would be great. Most seniors do not ride bikes & may not be able to walk far or at all. It’s no fun feeling yourself trapped in town all the time

I think for small towns, and spread out communities we have very good options for bus and carpooling situations if people want to reach out and use them. If I worked somewhere like the college or hospital that had this option and hours that fit the bus schedule I would use the bus option with no hesitation.

I am lucky to have reliable transportation but many do not. An easy means to get around would be imperative for them.

I like the selectman looking into this! I like Windsor is seen as a progressive community, thinking out of the box to solve some serious issues.

The Current picking up at a downtown Windsor location on a regular basis instead of only while the park and ride is being repaired.

Make our bus system more like Rutland’s - wider area and weekends. They are doing great - we are not.

I would like to see main roads (especially state highways) have a paved shoulder wide enough for a bicycle to safely travel. Too many of the road have significant areas of little or no shoulder, or greatly deteriorated pavement on shoulders.

As I have stated, students and parents needs are often over looked. We have many systems in place for elderly who need to get to appointments but none for people that need more frequent stops. A parent cannot walk their child from a housing unit over by harpoon to head start down town, especially if they need to do this in the winter or to get to park and ride to drive to Dartmouth. A solid public transportation system is key to bringing people and businesses into the town.

Smart Commute Windsor Plan 21
Do you have any final thoughts about the transportation needs of our community? Tell us here!

Glad this is being looked into. Would love commuter rail system utilizing old/current rail beds.

the roads in and out of windsor both from the cornish bridge and from exit 9 are TERRIBLE. it doesnt make a very good first impression when coming to town - how about fixing them?

where can results of this survey be found? I found your link on www.facebook.com/mappvt.org

Thank you.

I think the current bus to the upper valley is wonderful for those that have a work schedule matching the service. Thank you to all that take advantage of it.

Volunteers in Action has a new program working with Good News Garage to take folks from Windsor Village, Central St Apt and Historic Homes shopping in Claremont monthly. 2 van rides per month

a bus that goes rt. 131 6:00am (ascutney)-5:00pm(Ludlow/ Jackson Gore)

Yes.... fix the huge pot holes and road bars between the interstate and Windsor and the interstate and Harland. Why has the State of Vermont DOT not fixed these holes? We are now into mid May and still there are huge holes in the road. One detriment (sp?) for Windsor is the ugliness of the Route 5 roadway from the interstate to town. Seriously... If I was a person looking for a home, the route 5 road conditions would be on the "bad" check mark side. I have complained to the state per the state web site several times.... to no avail.

Thanks for doing this. It is tough in positions that require a person to have a car at work. My job requires transportation between appointments.

We need expanded public transport especially with our population demographics aging rapidly and the mobility challenges that brings. Obviously, the greatest challenge in providing such services are financial and human resources.

Volunteers in Action (VIA) has this new transportation program from Windsor to Claremont (mentioned above). We hope it is received well and is used. It starts Wed. May 28th, 2014.